ORAH ENERGY

We Light The World

Please download our (Orah Energy 2) IOS App or Android App

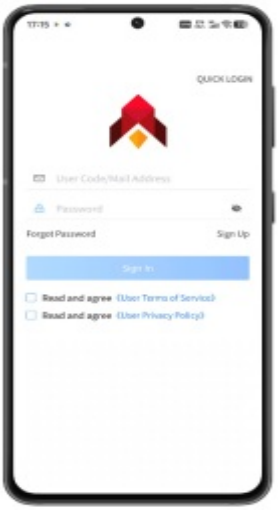
Online Portal

IOS

How to Add a Prepaid Meter and Puchase Tokens

Step 1

Register User



Register with email
Verify with Code
Accept T & Cs

Step 2

Add Meter



Choose "My Meters"to add a meter number

Step 3

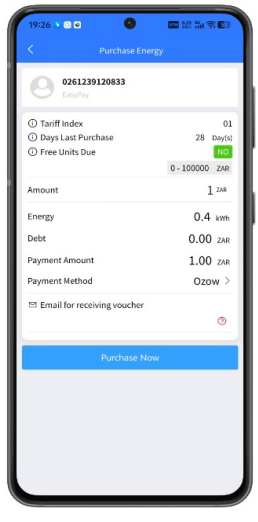
Activate Payment



Choose "More" then
"TP-Account"
Activate Ozow and Payfast payment options

Step 4

Purchase Tokens



Under Home, Choose Meter Number
Purchase Token
Enter Amount
Choose Payment Method
Confirm Payment

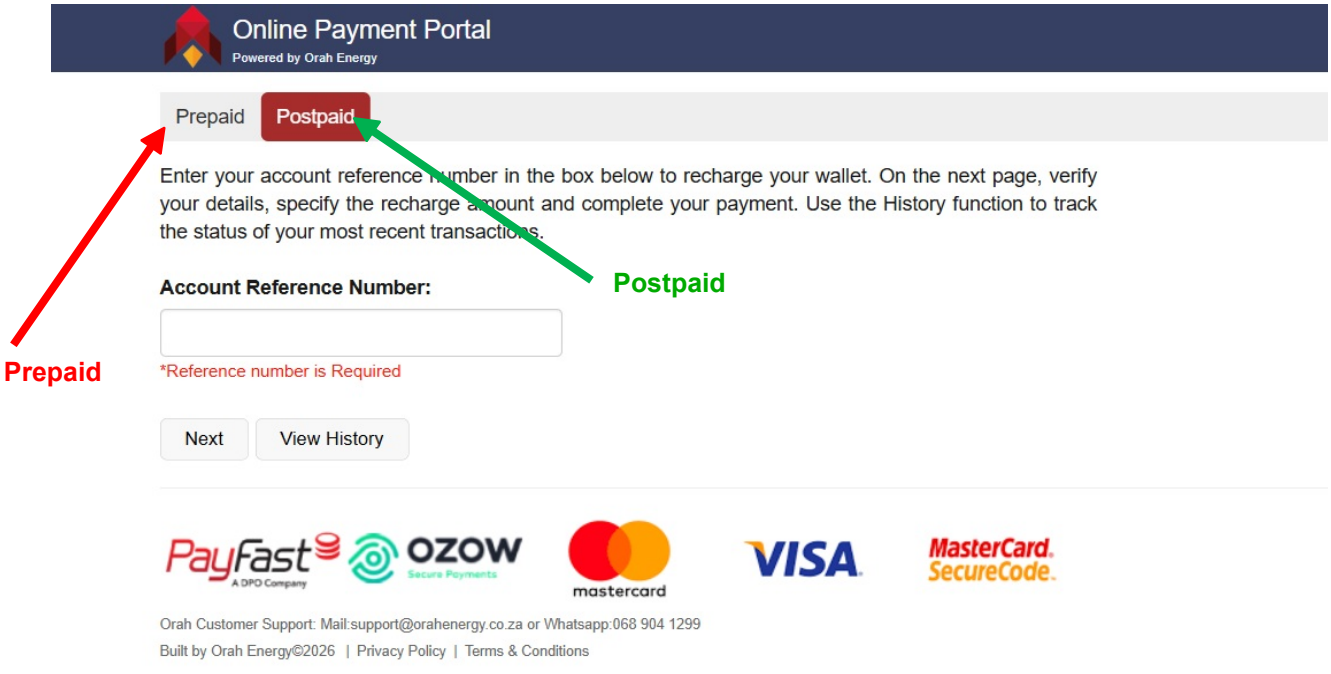
How to Puchase Tokens or Pay Account Online

Please log into the below

https://online.secureorahenergy.co.za/

or

Scan the QR Code on the left



To Purchase Tokens, choose **Prepaid** option on the tab and enter prepaid meter number and follow the purchasing steps.

To pay Bill, choose **Postpaid** option on the tab and enter the account number on your invoice**(AC-000XXX)** and follow the next payment steps.

Support



Site Office Face to Face Support

08:00hrs - 18:00hrs Mon - Fri
09:00 - 13:00 last Sat of Month



After Hours Support (New)

18:00hrs - 20:00hrs Mon - Fri
09:00hrs - 13:00hrs Sat



011 367 0696



support@orahenergy.co.za



068 904 1299



FAQs